

## Systems Change for Aging & Behavioral Healthcare (System ABC) Grant workplan updates.

Subcontractors: All four subcontractors have been selected. Saint Louis University Geriatric Education Center (GEC) and Places for People's- Illume Center for Excellence as consults for agency assessments, screening tools, and staff training; Independence Center's "Young at Heart" group to obtain consumer's voices; and the University of Missouri Kansas City to perform the Network Analysis.

## 1. Partnership & Advocacy

Activity	Proposed	Notes
	Timeline	
Formalize Aging/BH Council:	By month 6	Goal Indicator: 20+ agencies will have signed the Council
Agencies commit to consideration	Ongoing	Charter and 100% of agencies commitment to
of a variety of Task Force (TF)		considering new models of working collaboratively.
recommendations described in this		Currently have 26 signed MOAs (6 more than the
proposal.		original grant)
Convene Aging/BH Council	By month 6	Goal Indicator: 20+ Council member agencies, 80%
	Completed	monthly Council meeting attendance. In months 1-6, an
		average of 28 agencies have attended each Council
		meeting. 45 agencies attended at least once, and 29
		agencies have attended 80% of the meetings (since
		they started)
Plan and facilitate monthly	Months 2-36	Monthly "Info sessions" include area agencies and
meetings to raise awareness of	Ongoing	specific community initiatives. Presentations to date
existing initiatives and identify		have included: resources through Department of
ways for Council members to		Disability & Aging; review of the Aging Network by Aging
inform advocacy efforts.		Ahead; housing resources for older adults by Gateway
·		housing; elder abuse by Legal Services of Easter
		Missouri; and veteran resources and suicide prevention
		by Veterans Administration. The goal of these sessions is
		to foster networking between Aging & BH Agencies by
		highlighting available community resources.
Recruit two consumers to	Months 1-6	BHN has a culmination of best practices for engaging
participate on the Aging /BH	In Progress	consumers in Board/Committees and a draft policy for
Council		reimbursing consumers. The Best Practices were
		reviewed by the Council. Identified two consumers for
		the Council, and onboarding is underway.
Meet monthly with Independence	Months 2-36	11/22 BHN began monthly meetings with Independence
Center's Young at Heart consumer	In Progress	Center's Young at Heart consumer group to solicit lived
group for their guidance.		experience while being a part of the system of care. Our
		goal is to gain feedback on both the Aging services they
		might have received as well as the Behavioral Health
		services they have received in hopes to identify
		challenges and gaps to improve those systems.
Confirm the choice of a network	Months 3-6	BHN drafted an RFA for a sub-contracted organization to
analysis tool and adapt (if needed).	In progress	lead network analysis. We received and reviewed
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signed January 2023. UMSL will lead, with Council input,
the development of a network analysis process.

#### 2. Agency Assessments

The work plan indicated the timeline for these deliverables is between months 7-24. We have been working closely with Sub-contractors—Saint Louis University's Geriatric Education Center (GEC) and Places for Peoples-Illume Center for Excellence (Illume)— and have completed the materials for the agency assessment process. This includes an application and selection procedure, preparatory questionnaire, comprehensive assessment consultations, a goals meeting to solidify two recommendations, and follow-up meeting to complete a post-questionnaire and discuss sustainability. VOYCE STL has begun the first Agency Assessment as of March 7<sup>th</sup>, 2023. We are currently soliciting additional agencies to participate and hope to complete an agency assessment every 45 days over the course of 18 months.

#### 3. Data and Reporting

The work plan has indicated the timeline for these deliverables is months 7-36. We have been encouraging agencies to disaggregate data by age and race. We have had preliminary meetings with UniteUs Community Information Exchange (CIE) on proper processes for obtaining data on the agencies that participate in the CIE and are seeking to pull participating agency data to analyze participation in CIE, data disaggregation, and continue to find solutions to barrier/ problem-solving for agencies.

#### 4. Staff Training

Activity	Timeline	Notes
Offer "Basic" trainings to Agency staff related to identifying and responding to Aging & BH needs.	Months 6-12 In Progress	There has already been a training "Non-pharmacological Interventions for Identifying and Managing Behavioral and Psychological Symptoms of Dementia" by Memory Care Home Solutions (October 27 <sup>th</sup> ). <b>GEC &amp; Illume have</b> selected topics, based on council member input, and the first three have already been scheduled, beginning March 28 <sup>th</sup> .
Staff trained on screening tools (see "screening" section below) – administration, interpretation, and use of screening tools to	Months 12-24 In progress	The Aging & BH Council introduced selected best practice screening tools at the January Council Meeting. We discussed the importance of screening tools and recognizing indicators to perform a screening tool. A training plan has been completed and will be evaluated quarterly

guide care, linkage, and referral, and documentation of utilization.	based on the participating agencies' needs for specific screening tools.
Additional work outside of promised Deliverables	A training plan has been created by both Saint Louis University Geriatric Education Center (GEC) And Places for People's- Illume Center for Excellence (Illume). This training plan includes both "Generic or basic" training topics as well as "Specialized" training topics that will be conducted throughout the months 6-12 and evaluated quarterly for specific needs of agencies to promote the most desired training.

# 5. Linkage and Referral

Activity	Timeline	Notes
Using Agencies' AFHS Assessment recommendations and interviews with consumers and frontline staff, identify challenges and barriers to using assessment plus L&R tools.	Months 6-18 In Progress	In information-collecting efforts, we discovered there is no perfect L&R system for both Aging & BH-friendly systems. Agencies use a wide range of L&R systems making a collaborative system difficult.  BHN met with different L&R systems to better identify the gaps and challenges and potential avenues for improvement. In addition, we have encouraged consumer voice and highlighted the importance of having consumer voice in Council discussions. Lastly, our Agency Assessment process encourages agencies to include frontline staff in the discussions.
Agencies create a plan to address identified challenges/barriers.	Months 6-18 In Progress	BHN has created a concept paper addressing the problem/barrier in an effort to advocate for area L&R structures to work collaboratively to help agencies: 1. Identify service providers which deliver a type of service and 2. Discern client eligibility criteria. It is our hope that the CIE and The United Way 211 call system share data to encompass all Aging and Behavioral Health agencies making CIE a more inclusive platform.
Additional work outside of promised	BHN is working with the University of St. Louis (UMSL) Community Innovation and Action Center and the UniteUs group to monitor the	
Deliverables	progress of innovation to better direct our L&R efforts.	

## 6. Screening

Action	Timeline	Notes
Identify best practice screening tools, normalized on older adults, targeting prioritized needs.	Months 1-12 Completed	Using a sub-committee along with Saint Louis University Geriatric Education Center (GEC) and Places for People's-Illume Center for Excellence (Illume) we have selected best practice screening tools in 5 domains: depression, suicidality, substance use, cognition, and physical frailty. In January we presented the importance of screening tools to the Aging & BH Council and in February we introduced the council to the selected screening tools to encourage conversation, identify potential barriers, and to solicit agencies to adopt a new screening tool after which they could receive acknowledgment funds.

Do you anticipate any difficulties in accomplishing your project goals during the grant period (9/1/2022-8/31/2025)? If so, explain.

At this point, we do not anticipate any issues that would prevent us from accomplishing our project goals within the allotted grant term.